



Attention Medicaid Managed Care Patients

You may be asked by your Medicaid health plan to choose a new health care provider. This is because, as of later this year, Mercyhealth will no longer be in the provider network for these health plans:

- Meridian
- Blue Cross Blue Shield-Medicaid
- IlliniCare

If you have one of these health plans:

- When you have to change providers will depend on your due date and whether you have a high risk pregnancy. If you want to deliver your baby at Mercyhealth, ask your health plan
- If you want to continue care at Mercyhealth or come back after changing providers, you can make that choice during “open enrollment.” Open enrollment occurs once a year and depends on the date on your insurance card.

Note: The next anniversary of the effective date on your insurance card is when you can change health plans.

During open enrollment you can change your health plan to one that has Mercyhealth in its network. As of June 1, Mercyhealth will be in network with Molina Healthcare of Illinois.

IF YOU WANT TO CHANGE TO A HEALTH PLAN WITH MERCYHEALTH “IN NETWORK”

1. Call the **Illinois Client Enrollment Services number at 877-912-8880**. Ask about the date you can change health plans and what steps you need to take. Confirm that Mercyhealth is “in network.”
2. Ask for a **Mercyhealth Patient Financial Counselor at any of our locations or call Customer Service at (866) 269-7115**. Tell them you would like to choose an “in network” Medicaid health plan. They will find your insurance anniversary date and help you.

**Thank you for choosing Mercyhealth
during this special time in your life.**

