Mercyhealth is by far Janesville’s largest employer, and they are an absolute engine of economic progress. There is no question that Janesville would not be where it is today without Mercyhealth’s commitment to the community. Mercyhealth’s commitment extends beyond its physical buildings to dozens of community events and projects that would not be possible without their support.

"The City of Janesville greatly values the role that Mercyhealth plays in our community. They keep our citizenry healthy and strong; they are an active and involved community leader; and, they are a vital contributor to our local economy, which, as a result, is also healthy and strong. The City of Janesville truly appreciates the partnership it shares with Mercyhealth!"

John Beckord
President
Forward Janesville, Inc.

"Access to health care is a leading factor in ensuring the economic vitality of a community, and Janesville is lucky to have Mercyhealth. Not only are they the largest employer in the area, their high-quality health care services are a selling point for businesses and people looking to make Rock County their home."

Senator Janis Ringhand
Wisconsin State Senate

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Mark Freitag
City Manager, Janesville

Our growth has brought new jobs to the region. Mercyhealth employs over 3,000 individuals in Rock County. In the last 10 years alone, we have added nearly 500 new permanent health care jobs. In addition, we’ve invested $108 million in new construction, renovation and expansion projects to help improve lives every day in Rock County.

We are proud to continue this growth with our latest $15.3 million renovation and addition project at Mercyhealth Hospital and Trauma Center. The addition of a hybrid operating suite with the most advanced, state-of-the-art technology and cutting-edge services enhances Mercyhealth’s cardiovascular, vascular and cardiology programs. The addition of two additional procedure rooms heighten our ability to provide state-of-the-art ophthalmology services and technology. The Radiology Department enhancements offer advanced high-definition technology, and renovations to the nuclear medicine, ultrasound and CT scanner space. In addition, the new Mercyhealth Plastic Surgery, Skin and Laser Center adjacent to the Terrace Building on the Mercyhealth Hospital and Trauma Center campus features a calming, spa-like environment, a more private experience, and space for additional services. In addition, we are currently making renovations at Mercyhealth East to enhance patient care.

"Mercyhealth continues to add clinical depth that never existed before. From orthopedic surgery and cancer care, to neurosurgery, heart and vascular care and so much more, we offer the full range of services close to where our patients live and work. In addition, we have transformed emergency/trauma care through the MD-1 emergency response vehicle program, which brings hospital-level care directly to the scene of accidents and medical emergencies. Our Prehospital and Emergency Services Center has trained thousands of paramedics and EMTs. Our Casualty Care Program makes our schools safer. For over 25 years, our Family Medicine Residency Program has brought hundreds of primary care physicians to the area to help resolve the growing physician shortages and contribute to the local economy.

All of this has brought—and will continue to bring—economic growth to the greater Rock County community. For every hospital job created, another 2 jobs are created in the community, and every dollar spent by a hospital supports roughly $2.30 of additional business activity in the community. This equates to an economic spin-off benefit of $964 million to the area.*

I am especially proud of the impact Mercyhealth makes on the community. Serving those less fortunate and providing free and affordable care, as well as related supportive wellness services, are critical parts of Mercyhealth’s mission. The organization plays a significant role in the health and well-being of the communities it serves. This goes beyond providing a healing touch in our hospitals, clinics and medical centers. We are in the community every day, offering free health screenings, classes, presentations and support groups, and sponsoring hundreds of community organizations in Rock County each year. In addition, last year alone, Mercyhealth provided $120 million in free health care and services to help those who otherwise could not afford care.

"I am proud of the impact Mercyhealth is making in this area, and look forward to enhancing services in the years to come with a passion for making lives better.

Wishing you good health,

Javan R. Bea
President/CEO
Mercyhealth

*American Hospital Association
Mercyhealth’s Investment in Rock County Over the Last Decade

$109 million invested in Rock County in the last 10 years

This investment includes:
- Renovations
- Upgrades
- New facilities

$120 million in free health care in 2018

In the last 10 years, Mercyhealth has given over $4.2 million in sponsorships, donations and other community gifts to Rock County communities

Jobs Created and Economic Spin-off

Mercyhealth employs 3,025 in Rock County alone. Nearly 500 new jobs have been created over the last decade, including:
- Primary and specialty care physicians
- Mental health professionals
- Hospital nurses
- Clinic nurses
- Advanced practice RNs
- Physician assistants
- Support and business staff
- Nurse practitioners

Mercyhealth Hospital and Trauma Center and Rock County clinics will have an estimated operating expense of $419 million with an economic spin-off benefit of $964 million*

1:2 Every 1 hospital job supports 2 additional jobs in the community*

Mercyhealth jobs 3,025
Ripple effect 6,050
Total jobs 9,075

Mercyhealth Hospital and Trauma Center, Janesville

Mercyhealth Hospital and Trauma Center, a Level II trauma center, has undergone a number of renovations over the last 10 years. From the warm, welcoming lobby and private patient rooms, to state-of-the-art technology and compassionate care from expert medical staff, every detail has been designed to promote healing and well-being.

Advanced surgical suites include technology that means less-invasive procedures and quicker recovery time. Medical, surgical, special care and intensive care units feature state-of-the-art surroundings and amenities to provide the best medical care possible. Its birthing center is the place where tiny miracles happen every day. And, when immediate care is needed, its emergency trauma center is staffed by highly trained nurses and physician specialists 24/7, ready to provide lifesaving care. Services include:

- Acute Care Surgery
- Anesthesiology
- Behavioral Health Inpatient
- Cardiology
- Critical Care (Intensive Care)
- da Vinci® Robotic-Assisted Surgery
- Dietitian Services
- Emergency Care
- General Surgery
- Hand Care and Surgery
- Heart and Vascular Care
- Hospitalist Services
- Laboratory Services
- Medical Monitored Withdrawal Services
- Neurology
- Occupational Therapy
- Orthopedic Care and Surgery
- Pain Management
- Palliative Care
- Pathology
- Physical Therapy
- Radiology
- Computed tomography (CT)
- DEXA (bone density)
- Digital mammography
- Echocardiology
- Fluoroscopy
- Magnetic resonance imaging (MRI)
- Nuclear medicine
- Positron emission tomography (PET)
- Special procedures
- Ultrasound
- X-ray
- Speech Therapy
- Trauma Care
- Women’s Health Services

Mercyhealth Hospital and Trauma Center campus services

Mercyhealth at Home
- Home health
- Hospice
Mercyhealth Adult Addictions: Day Treatment (ADT)
Mercyhealth Behavioral Health Clinic
Mercyhealth Mental Health Adult Day Treatment (WINGS)
Mercyhealth Dialysis Center
Mercyhealth Lung Center
Mercyhealth Sleep Center

Mercyhealth Sports Medicine and Rehabilitation Center
Athletic Training
Physical Therapy
Mercyhealth Hand Center
Mercyhealth Top Performers
Occupational Therapy
Outpatient Rehabilitation

MercyCare Building
Customer Service Business Office
Human Resources
MercyCare Health Plan
Mercyhealth Behavioral Health Clinic–Autism Program
Mercyhealth Prehospital and Emergency Services Center
- EMT and Paramedic Training
- MD-1 Emergency Response Vehicles
- Simulation Labs
- Tactical Training Center
- Other business services

Mercyhealth Cancer Center
Radiation Oncology

Mercyhealth Henry Palmer Building
Endoscopy
Gastroenterology
Mercyhealth Men’s Center
Mercyhealth Neurosurgery Center
Mercyhealth Urology Center
Oncology Department
- Gynecologic Oncology
- Hematology
- Medical Oncology
- Oncology-related Genetic Counseling

Mercyhealth Plastic Surgery, Skin and Laser Center
- Aesthetician Services
- Cosmetic and Plastic Surgery
- Hand Surgery

Mercyhealth Terrace
Cancer Care: Surgery
da Vinci® Robotic-assisted Surgery
General Surgery
Trauma Surgery

Mercyhealth West
Laboratory Services
Mercyhealth Anticoagulation Clinic
Mercyhealth Heart and Vascular Center
Mercyhealth Pharmacy–West
Mercyhealth Women’s Center
- Gynecology
- Maternal-fetal Medicine
- Obstetrics
- Women’s Health Services
Nephrology
Travel Medicine/Infectious Disease Medicine

Mercyhealth Michael Berry Building
Endoscopy
Gastroenterology
Mercyhealth Men’s Center
Mercyhealth Neurosurgery Center
Mercyhealth Urology Center
Oncology Department
- Gynecologic Oncology
- Hematology
- Medical Oncology
- Oncology-related Genetic Counseling

For more information about Mercyhealth’s providers and services, call (888) 39-MERCY.
Mercyhealth’s Rock County Clinics

Mercyhealth Brodhead

Mercyhealth East

Mercyhealth Milton

Mercyhealth Mall

Mercyhealth Beloit

Mercyhealth Edgerton

Mercyhealth Evansville

Mercyhealth West

Mercyhealth East

Mercyhealth Milton

Mercyhealth Mall

Mercyhealth Beloit

Mercyhealth Edgerton

Mercyhealth Evansville

Mercyhealth West

Mercyhealth East

Mercyhealth Milton

Mercyhealth Mall

Mercyhealth Beloit

Mercyhealth Edgerton

Mercyhealth Evansville

Mercyhealth West

For more information about Mercyhealth’s providers and services, call (888) 39-MERCY.
Since its inception in 1992, the Mercyhealth Family Medicine Residency Program—Janesville, located at Mercyhealth South, has been training medical residents to become quality family medicine physicians. Since that time, 138 resident physicians have graduated from the program. This well-established, unopposed, community-based, three-year program allows residents to work in close partnership with faculty members in inpatient, outpatient, hospice and home settings. All of our graduates have become certified by the American Board of Family Medicine and are successfully practicing in their communities of choice.

Mercyhealth offers comprehensive orthopedic and sports medicine services to area residents. From conservative treatments, like physical therapy and lifestyle changes, to the most complex, like joint replacement and trauma surgery, Mercyhealth’s orthopedic, sports medicine and rehabilitation experts offer exceptional diagnosis, treatment, and rehabilitation options. Our physicians have unique specialties in areas such as knees, hips, shoulders, feet and hands. Mercyhealth athletic trainers and sports medicine physicians are proud to provide their services to area clubs and schools across our service area. In Rock County these include Craig, Parker, Evansville, Orfordville and Milton high schools, Janesville Jets, UW-Whitewater, and Beloit College to name a few. Many of our physicians have provided care to professional athletes as well.

Level II Emergency/Trauma Care and Prehospital Services

Mercyhealth is the leader in emergency/trauma care and prehospital services in southern Wisconsin and northwest Illinois. As a Certified Level II trauma center, Mercyhealth Hospital and Trauma Center has trauma surgeons, cardiovascular surgeons and neurosurgeons, as well as resources, ready at a moment’s notice, 24/7, to care for trauma patients. Mercyhealth Prehospital and Emergency Services Center in Janesville offers paramedic and emergency medical technician (EMT) training/education, as well as CPR and first aid classes, casualty care training, and other training for health care professionals. Its 25,000-square-foot Tactical Training Center offers hands-on tactical training opportunities and state-of-the-art simulation labs not seen before in the region. It’s also the home base for the MD-1 Emergency Response Program and Mercyhealth REACT. Mercyhealth REACT provides advanced helicopter transport medicine to patients across southern Wisconsin, northern Illinois and eastern Iowa.

Mercyhealth Family Medicine Residency Program

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For more information about Mercyhealth’s providers and services, call (888) 39-MERCY.

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MercyCare Health Plans

MercyCare Health Plans has been providing dependable, affordable health care insurance since 1994. It coordinates all aspects of health care to provide the best health benefits possible at the lowest cost. MercyCare offers a variety of plans for everyone—individual and family plans, senior supplement plans, and commercial plans, including HMO, Preferred Provider Options and Exclusive Provider Options. MercyCare currently has nearly 50,000 members.

Additionally, MercyCare’s integration with Mercyhealth provides access to Mercyhealth’s hospitals, medical facilities and post-acute services (home health, hospice and home medical equipment), pharmacies and retail services. Mercyhealth’s primary and specialty care physicians and 8,000 health care professionals do whatever it takes to keep MercyCare’s members well. To find out which plan is right for you, visit mercycarehealthplans.com or call a Customer Service Representative at (800) 895-2421.

Mercyhealth at Home

Mercyhealth at Home offers the highest quality at-home medical assistance for individuals recovering from illness and injury. Home Health services include social workers; skilled nursing care; physical, occupational and speech therapy; in-home telemonitoring for people living with long-term, chronic health conditions; home health aides; and Anodyne therapy, an effective way to improve balance, function, strength and safety.

For generations, Mercyhealth has provided compassionate hospice services to help patients live as fully and comfortably as possible at the end of life. Whether patients are at home or in a facility, the Mercyhealth Hospice team visits regularly to provide physical, emotional, educational and spiritual support to patients and their family members. It offers unique, personalized services, including Music for the Heart, aromatherapy, bereavement counseling, and the We Honor Veterans® and Pet Peace of Mind® programs. Mercyhealth Hospice is a non-profit hospice in south-central Wisconsin and north-central Illinois that is directly linked to a health system. This connection gives care providers the resources and knowledge to be able to provide patients and their families with expert care.

For more information, call (608) 754-2201.

Mercyhealth Development Foundation

The Mercyhealth Development Foundation’s mission is to provide development and oversight of philanthropic giving to support the Mercyhealth mission: Exceptional health care services with a passion for making lives better. Gifts to the Foundation support community outreach services, capital improvements, technological advancements and other programs that are integral to the mission of Mercyhealth, including cancer support services, the Autism Support Fund, hospice and home health services, and the House of Mercy Homeless Center, to name just a few. The Foundation proudly gives more than $280,000 annually to the community through its various programs and services in Rock County.

Mercyhealth Association of Volunteers

The Mercyhealth Association of Volunteers, founded in 1954, oversees a wide variety of volunteer opportunities throughout southern Wisconsin. Volunteers share their time and talents at Mercyhealth hospitals—greeting and escorting visitors, helping cancer patients, providing Music for the Heart, running the gift shops—as well as provide needed community services such as Meals on Wheels, Safe Connect personal emergency response system, Castaways Thrift Shop and more. The Association of Volunteers hosts dozens of fundraisers each year to raise money to purchase advanced technology for Mercyhealth facilities, support the House of Mercy Homeless Center, and provide scholarships and education assistance to students pursuing a career in health care, to name a few. In fact, Mercyhealth’s 1,200 volunteers donated over 125,000 hours of service and over $300,000 in 2019 for advanced technology and equipment, the House of Mercy Homeless Center, and scholarships. For volunteer opportunities, call (608) 756-6739.
Mercyhealth underwent a major renovation project at Mercyhealth Hospital and Trauma Center to continue to advance its high-level care and cutting-edge technology. These enhancements add an even higher level of care to Mercyhealth’s advanced services in its level II emergency/trauma center, and stroke and chest pain programs. It also ensures Mercyhealth continues to recruit and retain the high-quality physicians patients deserve.

**Hybrid Operating Suite**

The addition of a hybrid-operating suite with the most advanced, state-of-the-art technology and cutting-edge services enhances Mercyhealth’s cardiovascular, vascular, and cardiology programs. The hybrid operating suite is used by a variety of specialty physicians, including cardiologists, cardiovascular surgeons, and electrophysiologists. It supports complex open surgeries and minimally invasive procedures. Its large, radiographic imaging system supports real-time, high-quality imaging for specialists performing these surgeries and procedures.

**Additional Procedure Rooms**

The addition of new procedure rooms within the main operating room heighten Mercyhealth’s ability to provide state-of-the-art technology and ophthalmology services. This design has become the industry best practice for high-volume ophthalmology practices.

**Radiology Enhancements**

The Radiology Department was enhanced with new nuclear cameras, and renovations to the nuclear medicine, ultrasound, and CT scanner space. The echocardiography and stress lab were renovated to enhance workflow.

**New Plastic Surgery, Skin and Laser Center**

The Mercyhealth Plastic Surgery, Skin and Laser Center has a new location. The newly constructed addition to Mercyhealth Terrace also houses general, cancer, and trauma surgeons. The new center features a calming, spa-like environment, a more private experience, and additional space for aesthetician and laser services.
Growth of Mercyhealth in Rock County

2009
- Janesville Behavioral Health Services relocation and expansion
- All hospital inpatient rooms renovated into private rooms
- Parking ramp built on hospital campus
- Biomet Total Knee Replacement technology
- Medivance Arctic Sun 2000 Temperature Management System
- da Vinci® robotic-assisted surgery
- Palliative Care program offered

2010
- Cardiac catheterization lab renovation
- Construction of Sister Mary Michael Berry Clinic
- Renovation of Birthing Center
- New Electrophysiology services

2011
- Second cardiac catheterization lab added
- Special Care Unit renovated
- Patient services expansion and hospital ground floor renovations
- ICU patient monitoring system upgraded
- New digital mammography

2012
- Mercyhealth East remodeling and expansion
- Mercyhealth Hospital and Trauma Center Emergency North opened
- Second linear accelerator upgrade
- New technology for cataract patients
- InQuicker online Emergency and Urgent Care scheduling launched

2013
- Expanded EMS Training Center opened
- SCITON laser skin service offered
- MD-1 Emergency Response Program launched

2014
- Sports Medicine and Rehabilitation Center renovated
- Ambulance bay expansion
- Received Magnet Recognition, the gold standard of nursing and patient care excellence

2015
- Pediatric Gastroenterologists began rotating to Janesville
- Maternal-fetal Medicine specialists began rotating to Janesville
- New 3D mammography
- ZOLL's Intravascular Temperature Management technology
- Construction on new Plastic Surgery, Skin and Laser Center
- Radiology expansion
- Construction on hybrid operating room and additional operating suites
- Mercyhealth Cardiologists implanted world's smallest pacemaker
- Virtual Visit Now online urgent care launched

2016
- Construction on new Plastic Surgery, Skin and Laser Center

2017
- New Child and Adolescent Day Treatment facility
- New linear accelerator in Janesville
- Digital foot printing of newborns (first hospital in Wisconsin to offer)

2018
- Pediatric Cardiologists began rotating to Janesville

2019
- Coming December 2019
Commitment to the Community

Serving those less fortunate and providing free and affordable care, as well as related supportive wellness services, are critical parts of Mercyhealth’s mission. The organization plays a significant role in the health and well-being of the communities it serves. This goes beyond providing a healing touch in its hospitals, clinics and medical centers. Mercyhealth is in the community every day, offering free health screenings, classes, presentations and support groups, and sponsoring hundreds of events each year, as well as the many programs, partnerships, donations and services, some of which you’ll find on the next several pages.

The House of Mercy, a 25-bed homeless center, provides families with short-term emergency shelter and access to community resources. Staff at the Center assists families by assessing their needs, obtaining appropriate referrals and services, and designing an action plan aimed at achieving more stable housing. More than a temporary shelter, the House of Mercy is dedicated to helping its residents find lasting housing solutions and building life skills that support independence. Residents receive the services of a social worker/case manager. Support services have grown to include parenting classes, stress management training, free childcare, rent assistance programs, budgeting, education and housing counseling. Since its inception in 1996, the House of Mercy has sheltered over 7000 individuals—over half being children. The Center is almost always filled to capacity, with a waiting list.

Through the Mercyhealth Development Foundation’s House of Mercy Charity Ball event, over $1.5 million has been raised in the last 10 years to help the area’s homeless.

Cities throughout the United States are dotted with shelters for domestic-violence victims, but what about individuals needing emergency shelter due to other crises?
To meet the needs of those in the latter category, Mercyhealth opened the House of Mercy more than 20 years ago. It is the only single-women/family shelter in the southern Wisconsin-northern Illinois region that is not specifically set up for victims of domestic violence, and it is believed to be the only hospital-owned and -operated homeless center in the nation.

“The in the mid-1990s, I noticed that many people coming to the emergency room at our Janesville hospital listed their car as their home address,” said Javon R. Bea, Mercyhealth president and CEO. “I knew we had to do something more than care for their health care needs, so I made it my personal mission and vision to help homeless individuals in our community.”

Mercyhealth donated a campus building and renovated it into a 25-bed residential facility in 1996, providing emergency shelter to single women and families.

“When you think about the challenges of homeless individuals, especially those who are rent-burdened or have a history of eviction, often those individuals end up living in their cars,” said Tammie King-Johnson, manager of the House of Mercy. “Unfortunately, they sometimes end up living in the street. We’re able to address the needs of a very high-risk population that struggles with being both homeless and ill at times. Having an adequate emergency shelter for them saves lives.”

And while an emergency shelter can mean the difference between life and death, the House of Mercy goes beyond that. “We also work with residents of the shelter to help them develop an individualized plan to achieve permanent housing,” King-Johnson said.

Residents receive services from a housing resource counselor and a social worker. Support services have grown to include case management, child care, outpatient health services, behavioral health services, substance-use treatment, educational services, transportation and life-skills training.

“Clients’ self-sufficiency scores are calculated upon arrival and discharge, and nearly all clients demonstrate improvement. The lion’s share of funding for the House of Mercy comes from private donations, including money donated by Mercyhealth employees, King-Johnson said. The House of Mercy also is supported by Mercyhealth employees who volunteer at the homeless center.

King-Johnson thinks other health systems could elicit the same kind of response from their employees for such an undertaking.

“We pride ourselves at Mercyhealth on being servant leaders, and I think that’s the general consensus for most health systems across the country,” she said. “This is a way to put your servant leadership into action.”

For more information about Mercyhealth’s providers and services, call (888) 39-MERCY.
Mercyhealth donated $100,000 to the Blackhawk Technical College (BTC) nursing program in Rock County in order to improve nursing student recruitment and retention as well as to fill anticipated nursing shortages in Rock and Green counties by retaining top talent in our communities. In recognition of the donation, BTC has renamed a simulation lab in its Health Sciences Wing in honor of Mercyhealth.

In 2018:
- $150.8 million of health care delivered to Medicaid patients
- $33.5 million reimbursed to Mercyhealth
- $117.3 million of free Medicaid care delivered

In addition, Mercyhealth delivered $3.1 million in free health care in 2018.

Merckheath residents physicians provide over 450 hours of care annually to HealthNet patients.

Partnership with HealthNet

Mercyhealth has been a proud partner of HealthNet for many years, working hand-in-hand to improve the health and well-being of the area’s uninsured and underinsured residents.

As part of this partnership, a Mercyhealth family medicine physician and Program Director of the Mercyhealth Family Medicine Residency Program serves as HealthNet’s medical director. He is instrumental in engaging Mercyhealth resident physicians, who last year provided over 450 hours of care to HealthNet patients. In addition to these hours, other Mercyhealth medical providers and staff volunteer their time and talents as well.

Beyond staffing, Mercyhealth donates needed items like exam gloves, gowns and unused supplies; provides free vision exams and frames and lenses at cost; and donates 50% of the cost of HealthNet’s lab services. Last year, over 1,100 labs were ordered by HealthNet.

Javon Bea (center) presented Blackhawk Technical College president Dr. Tracy Pierner (left) with $100,000.

Mercyhealth resident physicians provide over 450 hours of care annually to HealthNet patients.

Mercyhealth partners gather for the annual Bert Blain Heart Walk to benefit the American Heart Association.

For more information about Mercyhealth’s providers and services, call (888) 39-MERCY.
Commitment to the Community

Project SEARCH
Mercyhealth announced a partnership with Project SEARCH in October 2018 and became the first host site in Rock County for student interns with disabilities. Project SEARCH is a unique, business-led, one-year school-to-work program that takes place entirely in the workplace. The selected students work in three internships, supervised by a Mercyhealth manager and program skills trainer, over the course of the year in combination with on-site classroom instruction, goal setting, career exploration, and hands-on training through worksite rotations. Each student works with a team that includes their family, an instructor, a department mentor, rehabilitation counselor and skills trainers to create their employment goal and to support the student during their transition from school to work.

Life-saving Technology Donated to EMS Agencies
In the last 10 years, the Mercyhealth Development Foundation committed nearly $300,000 to purchase life-saving devices and 12-lead, pre-hospital EKGs to Rock County Emergency Medical Services (EMS) agencies. These devices and the LUCAS Chest Compression Systems deliver high-quality mechanical CPR in a consistent manner and have been proven to greatly improve cardiac arrest survival rates and save lives.

Supporting local organizations
Mercyhealth is also a long-time supporter of various community causes including City of Janesville events, Freedom Fest, YMCA, YWCA of Rock County, American Cancer Society, American Heart Association, and the Rock County 4-H Fair, to name a few (see page 23 for additional organizations and events). Additionally, Mercyhealth is the exclusive sports medicine provider for Beloit College, the Beloit Snappers, the Janesville Jets, University of Wisconsin-Whitewater, University of Wisconsin-Whitewater at Rock County, and a variety of Rock County high schools.
Awards, Accreditations and Certifications

Mercyhealth has been recognized by many local, regional and national organizations for excellence in quality, service, nursing excellence, corporate culture, community programs, environmental improvements, information technology and more.

- Named a Becker’s Healthcare 150 Top Places to Work in Healthcare
- Mercyhealth President/CEO Javon Bea received the MGMA Harwick Innovation Award
- Mercyhealth received the 2019 American Hospital Association Dick Davidson NOVA Award for the House of Mercy Homeless Center
- Mercyhealth received the Health System Partner of the Year Award from Wisconsin Association of Free and Charitable Clinics for its partnership with HealthNet of Rock County
- MercyCare Health Plans received a national 4 out of 5 star rating for reporting Healthcare Effectiveness Data and Information Set (HEDIS) by the National Committee for Quality Assurance (NCQA).
- Mercyhealth at Home earned Best Superior Performer Award for Patient Satisfaction from Strategic Healthcare Programs
- Named a Becker’s Hospital Review ACOs You Should Know
- Mercyhealth REACT received full reaccreditation from the Commission on Accreditation of Medical Transport Systems
- American College of Radiology Accreditation
- Mercyhealth Hospital and Trauma Center reverified as a Level II Trauma Center
- The Joint Commission Certification
- Chest Pain Program Accreditation
- Primary Stroke Center Accreditation from The Joint Commission
- Emergency Medical Technician-Paramedic Program Accreditation
- Joint Replacement Program Certification from The Joint Commission
- Heart Failure Program Received Accredited Certification
- American College of Surgeons Commission on Cancer Accreditation
- Mercyhealth’s Javon Bea Hospital–Riverside designated as Children’s Hospital
- Mercyhealth’s Javon Bea Hospital–Riverside designated as a Pediatric Critical Care Center
- Received Magnet Recognition, the gold standard of nursing and patient care excellence
- Mercyhealth Janesville Behavioral Health Program received accreditation from The Joint Commission
- American Heart Association/American Stroke Association’s Target: Stroke Honor Roll Elite Award
- American Heart Association/American Stroke Association’s Get With The Guidelines Stroke Gold Plus Achievement Award
- American Association of Cardiovascular and Pulmonary Rehabilitation Certification
- Orthotics and Prosthetics from the American Board for Certification
- University of Wisconsin Organ and Tissue Donation Award of Hope Recognition
- Top Performer on Key Quality Measures by The Joint Commission. Also recognized for specific performance measures: heart attack, heart failure, pneumonia and surgical care
- Wisconsin Hospital Association’s Wisconsin Award for Volunteer Excellence
- Citizen Award from the Rock County Sheriff’s Office for the MD-1 and Casualty Care in the Classroom programs
- Wisconsin Hospital Association’s Wisconsin Award for Volunteer Excellence for the Oncology Volunteer Program
- MercyCare Health Plans named among top 20 percent in the nation for its HMO product, as published by U.S. News & World Report and the National Committee for Quality Assurance (NCQA)
- American Hospital Association’s Hospital Award for Volunteer Excellence for the Pet Peace of Mind® program
- Received the Malcolm Baldrige National Quality Award, the highest Presidential honor for the quality and organizational excellence
- Named to AARP’s Best Employers for Workers Over 50 list
- Named to Working Mother magazine’s 100 Best Companies for Working Mothers
- Ranked in the Top 100 Integrated Healthcare Networks by SDI and Modern Healthcare
- Recognized by the Dave Thomas Foundation for Adoption as being an adoption-friendly workplace

System-wide statistics:
- 7 hospitals
- 89 primary and specialty care locations
- 8,000 employee/partners
- 800+ employed physician partners
- 125 medical specialties offered

Service Area Map

WISCONSIN

IOWA

DANE

JEFFERSON

WAUKESHA

RACINE

KENOSHA

LAFAYETTE

GREEN

ROCK

WALWORTH

KENOSHA

LAKE

COOK

DUPAGE

ILLINOIS

CARROLL

OGLE

LEE

WILL

JO DAVIESS

STEPHENSON

WINNEBAGO

BOONE

MCHENRY

LA SALLE

KENDALL

DEKALB

KANE

DEKALB

KAN
A passion for making lives better.